

# Adult Care and Well-being Scrutiny Panel - Summary Report

Q4: 2021-22

Key Priorities ASC Business Objectives:	
	Reduce the number of older and younger adults whose long term support needs are met by admission to care homes.
	Increase the number of customers whose short term support services enable them to live independently for longer
	Increase the number of older people who stay at home following reablement or rehabilitation
	Prevent, reduce or delay the need for care

**1. Admissions to Permanent Care per 100,000 (18-64)** 2021-2022 Target rate = 16 Worcestershire 18-64 Population = 341,278\*

Good Performance = Lower ▼

\*estimated

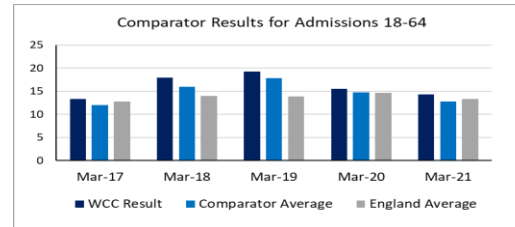
**Definition: Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population. (ASCOF 2A(1))**

**Analysis:**

This national indicator looks at planned admissions and as such includes 12 week disregards, so potentially some of those included will eventually become self funders. The data includes people within the age group 18-64 who have physical disabilities, learning disabilities or mental health issues. Controls are in place to ensure that permanent admissions are minimised and are only used where there is no other support available in a community based setting. Work is ongoing to ensure that maximum use is made of services such as supported living, and all options to support young people to remain living independently or with families are considered as a priority.

**Comparator Data:** (Latest national data available is Mar-21)

Although the WCC rate of admissions for younger people decreased in Mar-21 to 14.4, it was still above the comparator and England average.



Year/Month	WCC Result	Comparator Average	England Average
Mar-17	13.3	12.0	12.8
Mar-18	17.9	16.0	14.0
Mar-19	19.3	17.8	13.9
Mar-20	15.5	14.7	14.6
Mar-21	14.4	12.8	13.3
Mar-22	15.8*		

\* estimated pending confirmed population

**Worcestershire Results**

Month	Mar-21	Jun-21	Sep-21	Dec-21	Mar-22
Result and RAG	14.4	17.6	20.5	19.9	15.8
Numerator	49	60	70	68	54
Reporting method	Rolling 12 months (Q4 = April 2021 to March 2022)				

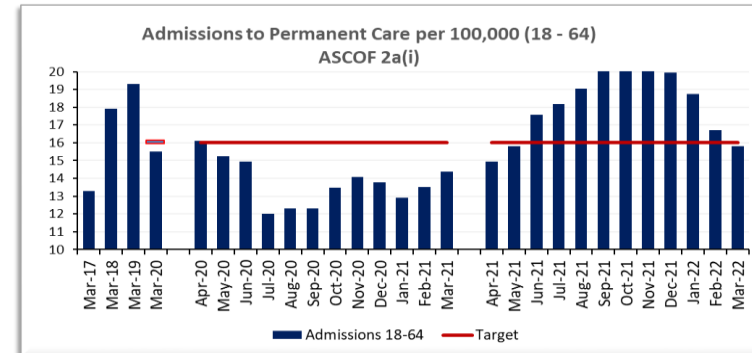
Admissions per month	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Total 2021-22
No. of Admissions	6	6	5	5	5	7	5	7	2	0	2	4	54

**Q4 2021-22 Commentary:**

Over the period 2019-21, the rate of admissions for younger people fell. From 19.3 (66 young people) Mar-19 to 15.5 (53 young people) in the year to Mar-20, and to 14.4 (49 young people) in the year to end Mar-21. The Mar-21 figure was particularly low due to the pandemic. Numbers have risen slightly in the year to end Mar-22 returning to pre-pandemic levels. However the higher numbers seen in Q2 and Q3 have been reduced.

An action plan has been established to focus on demand and spend. High cost packages, authorisation and actions post review are being scrutinised as part of this.

Please note, the result for Mar-22 is provisional as we are waiting for finalised population figures to be released nationally for the confirmed result.



**2. Admissions to Permanent Care per 100,000 (65+)**

2021-2022 Target rate = 574

Worcestershire 65+ Population = 137,439\*

\*estimated

Good Performance = Lower ↓

**Definition: Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population. (ASCOF 2A(2))**

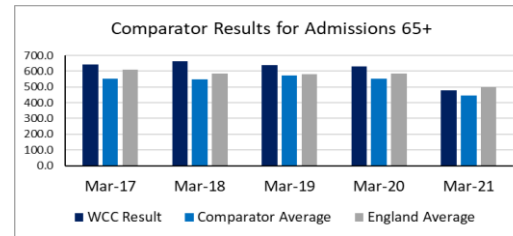
**Analysis:**

This national indicator looks at planned admissions and as such includes 12-week disregards, so potentially some of those included will eventually become self funders. Permanent admissions for people over the age of 65 are included in this indicator.

The aim is to support older people to remain living independently, in their own homes, for as long as possible. Measures are in place to ensure that admissions only occur where there is no other option to meet a person's needs. There are audits of new admissions each month to ensure they are appropriate and to identify any key trends/ themes. These are reported to the Assistant Director and to PDLT monthly. As the population ages and has increasingly complex needs the pressure on preventing admissions becomes increasingly challenging. There will be an implication of Covid on people's long-term health and well-being that could impact on the need for 24/7 care.

**Comparator Data:** (Latest national data available is Mar-21)

The WCC rate of admissions for 65+ dropped significantly in this period and although still above the comparator average (more admissions than other similar authorities) it is below the England average.



Year/Month	WCC Result	Comparator Average	England Average
Mar-17	642.0	552.2	610.7
Mar-18	663.9	549.8	585.6
Mar-19	637.9	571.3	579.4
Mar-20	629.1	553.7	584.0
Mar-21	475.8	447.2	498.2
Mar-22	585*		

\* estimated pending confirmed population

**Worcestershire Results**

Month	Mar-21	Jun-21	Sep-21	Dec-21	Mar-22
Result and RAG	475.8	595.2	659.1	639.6	585.0
Numerator	654	818	906	879	804
Reporting method	Rolling 12 months (Q4 = April 2021 to March 2022)				

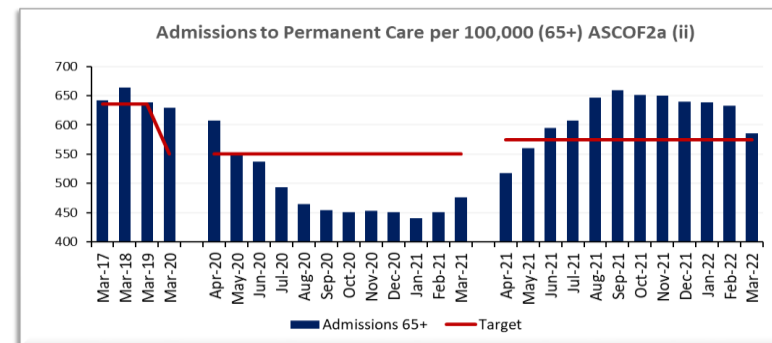
Admissions per month	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Total 2021-22
No. of Admissions	80	79	82	62	70	69	56	71	58	58	56	63	804

**Q4 2021-22 Commentary:**

Over the last 4 years, the admission rate for older population has fallen from 663.9 (850 older people) in 2018 to 475.8 (654 older people) in the year to end Mar-21. Admissions have steadily risen since Mar-21, peaking in Sep and now slowly falling. The Mar-22 result, although higher than the previous year has not returned to pre-pandemic levels seen in Mar-20.

Work streams to address this are ongoing. An action plan has been established to focus on demand and spend. High cost packages, authorisation and actions post review are being scrutinised as part of this. Ongoing work with Commissioners looking at extra care provision, Continuing Health care decisions continues as does the scrutiny of all new placement.

Please note, this result is provisional as we are waiting for an update on the population figure.



**3. Outcomes of Short-term Services**

**2021-2022 Target = 83.5%**

Good Performance = Higher ↑

**Definition: Proportion of people with no ongoing social care needs following a reablement service - sequel to short term services to maximize independence (ASCOF 2d)**

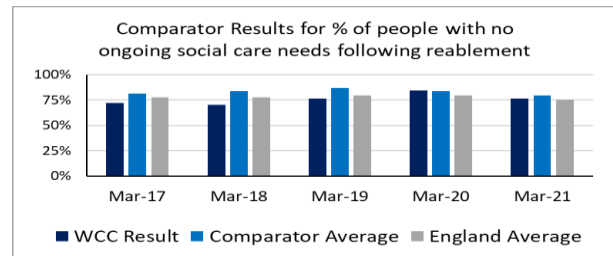
**Analysis:**

This is a national ASCOF indicator which measures rehabilitation success rates for people (all ages 18+) , in terms of the percentage who do not require ongoing services following a reablement service. In Worcestershire this has related solely to services provided by the Urgent Promoting Independence Team (UPI) (focusing on hospital discharge) but from Oct-21 the new community reablement service is also included. The community team have assisted with hospital discharges at various stages within the pandemic. COVID-19 has significantly impacted the cohort of people using these services, particularly for those discharged from hospital where the focus has needed to be on system flow. New hospital discharge models were in place from the start of Covid-19 and have meant that more complex people are being given the opportunity for reablement and leaving hospital via Pathway 1 with the UPI team.

**Comparator Data:**

The latest comparator data available is 2020-21.

The result for WCC was 76% - which is higher than the England average but below comparators.



Year/Month	WCC Result	Comparator Average	England Average
Mar-17	71.7%	81.2%	77.8%
Mar-18	70.1%	83.5%	77.8%
Mar-19	76.6%	86.7%	79.6%
Mar-20	84.2%	83.9%	79.5%
Mar-21	76.0%	79.1%	74.9%
Mar-22	78.4%		

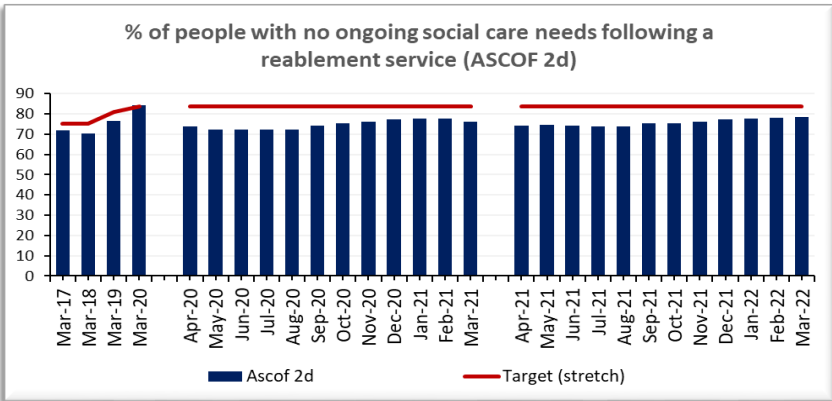
**Worcestershire Results**

Month	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
Result and RAG	76.0%	74.1%	74.7%	74.2%	73.8%	73.9%	75.3%	75.5%	76.2%	77.3%	77.7%	78.0%	78.4%
Numerator	1207	86	168	256	329	407	493	582	704	817	919	1025	1135
Reporting method	Year to date (Q4 = April 2021 to March 2022), monthly data, cumulative												

**Q4 2021-22 Commentary:**

For 2020-21 the result was 76% compared with 84.2% in the previous year. This decrease is linked to pressures during the pandemic meaning people with more complex needs were discharged from hospital through pathway one to facilitate hospital discharge and flow across the whole system.

In 2021-22 the result has gradually increased to 78.4% at Mar-22. There continues to be pressures across the system so any increase shows how well the service are doing.



**4. People aged 65+ at home following Rehabilitation**

**2021-2022 Target = 82.0%**

Good Performance = Higher ↑

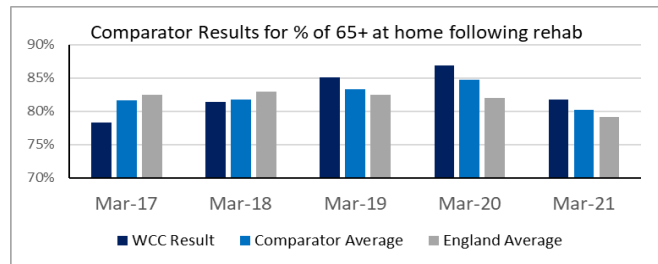
**Definition: : Older people remaining at home following hospital discharge and a reablement service - Proportion of 65+ who were still at home 91 days after discharge from hospital into reablement/rehabilitation services. (ASCOF 2b)**

**Analysis:**

This is a national indicator that measures the percentage of older people who have completed a reablement program on discharge from hospital and are still at home 91 days later, on a quarterly basis. Reablement services include some that are health led.

The acute hospitals are under increasing pressure, and there continues to be higher acuity in patients discharged to reablement services. These services support people being discharged to remain independent for as long as possible, and it becomes increasingly challenging to ensure that they are at home after 91 days as the needs of people using these services become more complex. As before, COVID-19 has significantly impacted this cohort of people.

**Comparator Data:**  
Comparator data is now available for 2020-21 above both the national and comparator averages.



Year/Month	WCC Result	Comparator Average	England Average
Mar-17	78.3%	81.6%	82.5%
Mar-18	81.4%	81.8%	82.9%
Mar-19	85.1%	83.3%	82.4%
Mar-20	86.9%	84.7%	82.0%
Mar-21	81.8%	80.2%	79.1%
Mar-22	80.8%		

**Worcestershire Results**

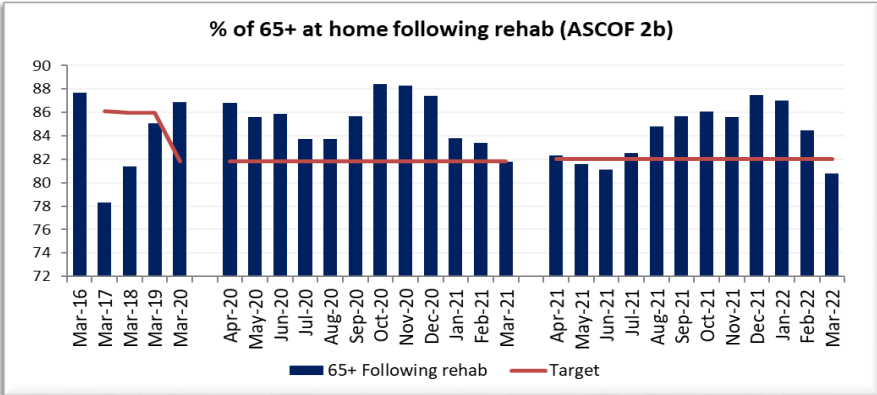
Month	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
Result and RAG	81.8%	82.3%	81.6%	81.1%	82.5%	84.8%	85.7%	86.1%	85.6%	87.5%	87.0%	84.5%	80.8%
Numerator	453	428	421	450	442	474	466	447	433	447	450	480	497
Reporting method	3 months running total (Q4 = January - March 2022)												

**Q4 2021-22 Commentary:**

Despite the pressures across the health and social care system due to Covid, performance on this measure for 2021-22 was 80.8%. This was lower than the pre-pandemic level in Mar-20 of 86.9% but a good result considering pressures on the system and acuity of need.

For 2021-22 the monthly results have varied considerably and been impacted by levels of COVID and hospital system pressures.

There has been a historic trend for results to be higher in Sept and Oct and then to fall through the winter months as the focus needs to be on hospital flow to alleviate pressures across the system. From January to March 2022 there were less positive returns from nearly all teams which made the result for year end decrease to 80.8%.



**5. Annual Care Package Reviews Completed** **2021-2022 Target = 95%**

Good Performance = Higher ↑

**Definition: Percentage of people in services for twelve months who had a review completed in those twelve months or whose review is in progress at that point**

**Analysis:**

This is a local measure that looks at people who have been in receipt of services for a year or more and checks that they have been reviewed in that period.

**Worcestershire Results**

Month	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
Result and RAG	85.8%	86.7%	87.4%	86.9%	88.1%	87.8%	87.2%	86.2%	86.8%	87.5%	87.2%	88.4%	87.4%
Numerator	4016	4079	4131	4087	4181	4184	4172	4128	4154	4156	4143	4222	4184
Reporting method	Rolling 12 months (Q4 = April 2021 to March 2022)												

**Q4 2021-22 Commentary:**

Performance at the end of 2020-21 was 85.8%. For Quarter 4 2021-22 the result has increased to 87.4%. Service areas with higher levels of overdue reviews have action plans in place to improve performance and are tackling those overdue the longest. Mental health teams have improved performance significantly and are now GREEN at 95.6% - improving from 78% when they returned to WCC in Apr-21.

External provider now set up to support completion of reviews for Learning Disability teams and option to support Area Teams then being considered.

